# Repair request

**Dear customer,**

we apologise for the fact that you have found a defect in one of our products.
Be sure, we will do our best to repair your device as soon as possible after the receipt.

Please complete this form and send it to the following e-mail address **service@kroll.de before dispatching the goods.**

**Please notify in case the form is not fully completed we have to refuse the goods sent for repair.**

To guarantee smooth processing, it is **imperative** that the **data listed below is provided in full.**
For further details, please refer to our General Terms and Conditions on our website **www.kroll.de**.

**Kroll Energy GmbH**

Wilhelmstraße 44
71522 Backnang

Phone +49 7191 9070-200
vertrieb@kroll.de

www.kroll.de

| About customer | About device |
|---|---|
| Company name: | Invoice number: |
| Customer number: | Product name: |
| Contact person: | Serial number: |
| Phone: | Article number: |
| E-Mail address: | Order number (KA): |
| Return address: | |

| Description of the error |
|---|
| |

To save time and effort of a cost estimate, you can give us a limit for the repair costs. If the repair costs are below the limit you set, we will carry it out immediately. If it is higher, we will first provide you with a **cost estimate.**

If we do not find any defects after inspecting the device sent in, the flat rate amount of **€ 150,00** will be charged for inspecting the device and the preparing the cost estimate.

| Repair costs limit |
|---|
| € |

Date, Signature

Company stamp